

As The Wheel Turns

cms
Charlotte-Mecklenburg Schools



A NOTE FROM MR. JOHNSON

Team –

Welcome to May! Can you believe we have made it to the final full month of the 2023-2024 school year? Our hard work and dedication to serving students and families across the district has been reflected in our work – and our commitment to Excellence Without Exception. Thank you for your ongoing support and commitment to keeping on-time arrival numbers high, and absenteeism numbers low as we close out the school year. I greatly appreciate you.

May is Mental Health Awareness Month! I am thankful for our partnership with Ms. Shenequa Thomas and her commitment to our department's social and emotional well-being. If you need some help, I encourage you to reach out and schedule an appointment with Ms. Thomas and to remember that you are not alone – support is available at no cost to you. More information is available below.

Recently, we celebrated the 2024 CMS Transportation Rodeo at the Orr Road transportation lot. Please join me in congratulating our winners: Tamara Meta, Mark Ham-Stewart, Christine Guy, Jose Guzman, Dwayne Worthington, Phil Matthews, Jordan Hughes-Worthy, Teresa Horner, Zachary Headden, and Carita Duhart. More photos below!

As the temperatures warm up and we inch closer and closer to summer, please remember to speak with your manager about best practices for keeping your bus cool. It's critical that we use air conditioning systems properly to avoid overheating or damage. Please also open your roof hatches and windows to maximize airflow.

See you on the road,

Mr. J

TRANSPORTATION ROAD-EO AWARD WINNERS

Drivers



**TAMARA
META**



**MARK
HAM-STEWART**



**CHRISTINE
GUY**



TRANSPORTATION ROAD-EO AWARD WINNERS

Technicians



**CODY
ROBINS**



**DERRICK
HONORE**



**EDWARD
MCGRAW**



PHOTOS FROM THE ROADEO



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PHOTOS FROM THE ROADEO



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CHARMS

CHARMS – **Charlotte-Mecklenburg Modernization Systems** – will deliver an all-in-one, cloud-based system designed to streamline operations and enhance the work experience for staff across the district.

The first phase of the project is the implementation of Red Rover – a one-stop application that will improve, enhance and innovate our Human Resources and Financial systems. Red Rover's implementation districtwide is scheduled for the summer. Training and pilot testing are happening now.

Once fully implemented, Red Rover will:

- Provide time and labor, absence and substitute management in one system for the first time.
- Accurately track absences.
- Eliminate robocalls with Substitute Finder.
- Eliminate Request for Absence forms.
- Improve timeliness and accuracy of paychecks to staff each payroll period.
- Improve accountability for all staff.
- Provide additional safety by recording who is at a facility or school campus each day.

Stay tuned for more information about CHARMS implementation.



Shenequa Thomas, a Winston-Salem State University graduate with a Master of Science in Rehabilitation Counseling, is a Licensed Clinical Mental Health Counselor and Certified Rehabilitation Counselor. With over a decade of experience in mental health, wellness, and community leadership & advocacy, she is dedicated to making a positive impact. Shenequa has experience in providing individual, couples, and group therapy to diverse populations.

Available Services Include:

- Individual appointments (free for CMS Transportation employees)
- Behavioral and mental health screenings
- Referrals to other behavioral health professionals

On-Site Schedule:

- Mondays: 3901 Craig Avenue
- Tuesdays: 3101 Wilkinson Boulevard
- Wednesdays: 11751 Downs Road
- Thursdays: 4400 Northpointe Boulevard
- Fridays: 6520 Orr Road



SOCIAL + EMOTIONAL WELL-BEING

CMS Transportation has partnered with Atrium Health to provide social and emotional well-being support to all our employees. This service, whether virtual or in-person, will be available at no cost for all transportation area offices and central office support staff.

We understand the importance of mental health, and this partnership is a significant step toward ensuring the well-being of our CMS Transportation family. [Learn more about the offerings here.](#)

What concerns can the behavioral health services address?

You are encouraged to contact the behavioral health provider for whatever may be causing you any level of emotional distress. Feel free to reach out to discuss any of the following:

- Relationship and parenting issues
- Overcoming feelings of being stuck
- Developing coping strategies
- Goal setting and making action plans
- Anger, grief and stress
- Anxiety and depressed mood
- Substance use and additions
- Managing life's changes

2023-2024 WILDLY IMPORTANT GOALS

1

We will increase our AM on-time arrival (OTA) rate from 91% to 93% and our PM on-time arrival rate from 87% to 89% by June 2024.

2

We will decrease our annual DPI inspection score from 48 points to 42 points.

3

We will hire and retrain 9% more technician staff and 5% more full-time drivers than in the previous fiscal year.

2023-2024 WIDLY IMPORTANT GOALS MONTHLY AVERAGES

1

Average April Morning OTA: 92.6%
Average April Afternoon OTA: 92.2%

2

Average April DPI Score: Goal Met

3

Drivers Hired (April): 11
Technicians Hired (April): 3

MAY CALENDAR UPDATES

Tuesday, May 7: National Teacher Day

Sunday, May 12: Mother's Day

Monday, May 27: Memorial Day (CMS Holiday)

SUMBIT YOUR NEWS AND UPDATES!

Want to be featured in the CMS Transportation Newsletter?

Email Tom Miner for more details and information!

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